

缴费方法说明

我校学费、代管费执收银行为工商银行，可采取工商银行缴费、微信缴费、支付宝缴费三种形式，学校不直接收取现金。具体缴费方法请见以下内容：

一、微信缴费

微信端搜索关注公众号[温州肯恩大学] → 进入微信公众号 → 点击右下方的[服务] → 选择[在线缴费] → 在编号框中输入学生的学号 → 点击确定 → 显示学生姓名和每项应缴金额 → 核对姓名及应缴金额 → 在缴费金额框中输入缴纳金额（可小于应缴金额，支持分次缴费） → 点击支付。

请注意：

1. 微信存在银行卡的单笔支付上限及每日限额，不同银行上限不同，建议预存款项到微信零钱再进行支付。
2. 微信缴费支持分次缴费，即输入金额可小于应缴金额，如果全部费用都已缴清，再次输入学号查询将会提示：“无欠费信息”。

二、支付宝缴费

支付宝端搜索[温州肯恩大学] → 关注该生活号 → 点击界面最下方[在线缴费] → 编号框中输入学生的学号 → 点击确定 → 显示学生姓名和每项应缴金额 → 核对姓名及应缴金额 → 在缴费金额框中输入缴纳金额（可小于应缴金额，支持分次缴费） → 点击支付。

请注意：

1. 支付宝存在银行卡的单笔支付上限，不同银行上限不同，建议预存款项到支付宝余额再进行支付。
2. 支付宝缴费支持分次缴费，即输入金额可小于应缴金额，如果全部费用都已缴清，再次输入学号查询将会提示：“无欠费信息”。

三、工商银行缴费

1. 网上银行缴费

首先请确保已开通工行个人网上银行（可非本人），并已申请U盾。

操作指南：

登录工商银行网站：<http://www.icbc.com.cn/icbc/> → 登陆个人网上银行 → 选择[生活缴费] → 在出现的页面上方修改[城市]（选择温州） → 选择[学杂费] → 搜索并选择[温州肯恩大学学杂费] → 点击[立即缴费] → 在[缴费编号]项内输入学生学号后提交，将显示学生姓名和全部应缴金额（金额为学杂费的总和） → 确认无误后输入缴费金额 → 点击[缴费]。

请注意：

工行网上缴费支持分次缴费，输入金额可小于应缴总额，但系统默认入账顺序为：代管费>学费。即先缴纳的部分金额优先入账为代管费，其次入账为学费。如果全部费用都已缴清，再次输入学号查询将会提示：“学费已全部缴清”。

- 如网上缴费过程遇到问题，请致电工商银行缴费服务热线：0577-88810050/88820827

2. 手机银行缴费

首先请确保已开通工行个人手机银行（可非本人），并申请了U盾。

操作指南：

登陆[中国工商银行]手机APP → 搜索并选择[生活缴费] → 在出现的页面上方修改[城市]（选择温州） →

选择[学杂费] → 搜索并选择[温州肯恩大学学杂费] → 在[缴费编号]项内输入**学生学号**后提交，将显示学生姓名和全部应缴金额（金额为学杂费的总和）→ 确认无误后输入缴费金额→ 点击[缴费]。

请注意：

1. 若选择工银 e 支付（小额缴费，无需 U 盾，首次使用需注册），则在收到手机信息验证后可缴费。工银 e 支付存在单笔限额及日累计限额，可点击手机银行中的[工银 e 支付]--[支付限额]查询及修改。
2. 工行手机银行缴费支持分次缴费，输入金额可小于应缴总额，但系统默认入账顺序为：代管费>学费。即先缴纳的部分金额优先入账为代管费，其次入账为学费。如果全部费用都已缴清，再次输入学号查询将会提示：“学费已全部缴清”。

- 如手机银行缴费过程遇到问题，请致电工商银行缴费服务热线:0577-88810050/88820827

3. 柜面现金缴费

柜面现金缴费在浙江省内（除宁波部分地区）各地的工商银行网点均可办理。

操作指南：

缴费时需向银行柜面说明办理缴纳温州肯恩大学学杂费业务，并提供学校名称、学校银行代码(12020847)、学生编号（编号为**学生学号**）及学生姓名。缴费完毕后向银行索取一联加盖银行收讫章的缴费回执单并妥善保管，以备查用。

4. 自助终端缴费

自助终端缴费在浙江省内（除宁波部分地区除外）各地的工商银行网点均可办理。

操作指南：

在自助终端插入工行卡，输入密码后选择[缴费] → [教育缴费] → [学杂费]（第二页）→ 查询输入“温州” → 找到[温州肯恩大学] → 点击[缴费] → 输入缴费编号（编号为**学生学号**）→ 核对屏幕显示的姓名和金额（金额为学费、代管费之和） → 核对一致后按确认键，完成缴费。缴费完毕后请打印缴费回执单并妥善保管，以备查用。

请注意：

部分工行卡若提示存在交易限额，请先至柜台调整自助终端交易限额。

- 以下为温州市主要营业网点：（请注意：以下网点周末（除春节、十一法定节假日外）均有对外营业，其余网点部分周末不对外营业，请提前联系确认）

	支行	地址	联系方式
1	温州分行营业部营业室	浙江省温州市鹿城区香源路 99 号	0577-88819886
2	温州城东支行	浙江省温州市鹿城区江滨西路东门大厦	0577-88186270
3	温州城南支行	浙江省温州市鹿城区学院西路 177 号	0577-88859960
4	温州城西支行营业室	浙江省温州市鹿城区鞋都大道 235 号润锦商业中心 101 室 L1019-L1020 店面、701 室-718 室	0577-88589977
5	温州经济技术开发区支行	浙江省温州市鹿城区新城大道路口新城大厦	0577-56887662
6	温州鹿城支行营业室	浙江省温州市鹿城区车站大道神力大厦一层 29—30 号，裙楼一层 25 号、二层 203 号	0577-88999219
7	温州鹿城茶山高教园区支行	浙江省温州市瓯海区茶山街道温州高教园区商务中心一层 9、10 号	0577-86688772

8	温州马鞍池支行	浙江省温州市鹿城区飞霞南路银霞大厦	0577-88829486
9	温州瓯海支行营业室	浙江省温州市瓯海区娄桥街道瓯商大厦 102、202、306 室	0577-88534542
10	温州市中支行	浙江省温州市鹿城区锦绣路新利府花苑 1-5 幢一层 126 号	0577-88620909
11	温州龙湾支行营业室	浙江省温州市龙湾区永中街道宾航路 88 号财智大厦 2、3、4 幢 111、112、113、203-2 室	0577-86371336
12	温州瑞安支行营业室	浙江省瑞安市万松路 74 号	0577-65873052
13	温州永嘉支行营业室	浙江省温州市永嘉县瓯北镇双塔路工行大楼	0577-67993044
14	温州龙港方城支行	浙江省苍南县龙港镇人民路 1000 号荣御府 6 幢 101 室	0577-68060211
15	温州平阳支行营业室	浙江省温州市平阳县敖江镇新河路工行大楼	0577-63620814
16	温州乐清支行营业室	浙江省温州市乐清市乐成镇宁康东路 168 号	0577-62573667

• 其他事项

1. 请仔细阅读学杂费管理办法及其实施细则，**特别注意缴费时限和逾期后果**。具体文件见学校官网的《温州肯恩大学学杂费管理办法》及《温州肯恩大学收费管理实施细则》。

网址：<http://www.wku.edu.cn/jgsz/cwb/glb/>

2. 若有财务方面的其他问题请邮件 info-financialservice@wku.edu.cn 或致电 0577-55870513 咨询。

Payment Instructions for Tuition and Fees

I . Payment Methods

Deposit, tuition, accommodation fees and escrow fees are collected by ICBC. You can pay the tuition and fees in three ways: ICBC payment, WeChat payment and Ali-pay. Cash is not accepted by the University. Details are as follows:

1. WeChat Payment

Follow the official account [温州肯恩大学] (Wenzhou-Kean University) in WeChat → Enter the official account → Click [服务](Service) on the bottom → Click [在线缴费](Online Payment) → Enter your ID number → Click [Confirm], then check the name and the outstanding amount → Enter the payment amount in the payment amount box (the amount could be less than the amount payable, support for partial payment) → Click WeChat payment

Please note:

1. There is amount limit of single payment and daily amount limit if paid by bank card bound to WeChat. The amount limit is determined by Bank. It is suggested to transfer money to WeChat Wallet before making payment.
2. Wechat payment support for partial payment.

2. Ali-pay

Search [温州肯恩大学] (Wenzhou-Kean University) in Ali-pay → Follow the official account → Click [在线缴费] (Online Payment) → Enter your ID number → Click [Confirm], check the name and the outstanding amount → Enter the payment amount in the payment amount box (the amount could be less than the amount payable, support for partial payment) → Click Ali-pay

Please note:

1. There is amount limit of single payment and daily amount limit if paid by bank card bound to WeChat. The amount limit is determined by Bank. It is suggested to transfer money to Ali-pay Balance before making payment.

2. Ali-pay support for partial payment.

3. ICBC Payment

3.1 ICBC Online Payment

Please make sure that ICBC Personal Online Banking (may not be your own account) has been opened and U-Shield has been applied.

Procedures:

Open ICBC official website (<http://www.icbc.com.cn/icbc/>) → Login to personal online banking account → Click [e 缴费] → Modify [城市] on the upper right corner of the page (select “温州”) → Click [学杂费] → Search for [温州肯恩大学] → click [立刻缴费] → Enter your ID number in [缴费编号] and submit, the student's name and the total amount payable will be displayed (the amount is the sum of tuition and fees) → Confirm the total amount payable and then enter the payment amount (the amount could be less than the amount payable, support for partial payment) → Click [缴费]

Please note:

- ICBC online payment support for partial payment.
- If you have any problems about online payment, please contact ICBC at 0577-88810050/88820827 for help.

3.2 Mobile Banking Payment

Please make sure that ICBC Personal Online Banking (may not be your own account) has been opened and U-Shield has been applied.

Procedures:

Login to [温州工商银行] APP → Click [生活缴费] → Modify [城市] on the upper corner of the page (select “温州”) → Click [学杂费] → Search for [温州肯恩大学学

费] in [缴费项目] → Enter your ID number in [缴费编号] and submit, the student's name and the total amount payable will be displayed (the amount is the sum of tuition and fees) → Confirm the total amount payable and then enter the payment amount (the amount could be less than the amount payable, support for partial payment) → Click [缴费]

If you choose ICBC E-Payment (if micropayment, no U-shield is required, and registration is required when first use), you can pay after receiving the mobile phone information verification.

Please note:

1. ICBC mobile banking payment support for partial payment.
 2. ICBC E-Payment (if micropayment, no U-shield is required) has a single payment amount limit and daily cumulative payment amount limit, you can click [工银 e 支付] -- [支付限额] in mobile banking to inquire and modify the limit.
- If you have any problems about online payment, please contact ICBC at 0577-88810050/88820827 for help.

3.3 ICBC Counter Payment

Counter payment is accepted in all the ICBC branches in Zhejiang province (except Ningbo)

Procedures:

When paying the fee, please tell the bank counter that you want to pay the tuition of Wenzhou-Kean University. Then provide the school name, bank code (12020847), your ID number and your name. After the payment is completed, please ask for a copy of the payment receipt with the bank's receipt stamp and keep it properly for reference.

3.4 Self-service Terminal Payment

Self-service terminal payment is accepted in all ICBC branches in Zhejiang province (except Ningbo).

Procedures:

Insert the ICBC card at the self-service terminal and select [缴费] after entering the password → Select [教育缴费] → Select [学杂费] (On the second page) → Input“温州”→ Find [温州肯恩大学] → Select [缴费] → Enter your ID number in [缴费编号] → Confirm the name and amount displayed on the screen(the amount is the sum of tuition and fees) → Press [确认] to complete payment after confirmation. After payment, please print the payment receipt and keep it properly for future reference.

Please note:

1. ICBC self-service terminal payment support for partial payment.
2. If some ICBC cards indicate that there is a transaction limit, please go to the counter first to adjust the transaction limit of the self-service terminal.

II . Miscellaneous

1. Please read *Measures for Tuition and Fees and Implementation Rules of Tuition and Fees* carefully and **pay special attention to the payment deadline and the consequences of overdue**. Please refer to specific documents at the University's official website: <http://www.wku.edu.cn/jgsz/cwb/glb/>
2. Should you have any questions, please contact with us (Email: info-financialservice@wku.edu.cn or Tel: 0577-55870513).